



## QUESTIONS AND ANSWERS

GBHWC RFP 2026-01

### Professional Services for GBHWC Learning Management System

To: All Registered Parties and/or Prospective Offerors

Please be informed that on March 18, 2026, GBHWC received the following questions.

Questions	GBHWC Answers
1. In reference to requirement 1a, regarding seamless integration with existing GBHWC computer systems, please clarify what the Learning Management System (LMS) must integrate with?	The LMS must be accessible by GBHWC computer systems as allowed by and in compliance with the Government of Guam Office of Technology.
2. In reference to requirement 2a, all data and course content must comply with the most current local and Federal health and human services regulatory and compliance standards, including the ability to support continuing education (CE) and continuing medical education (CME) credits. Please provide more details as to the specific local and Federal regulatory and compliance standards that our LMS must comply with?	The standards set forth for qualified CE and CME credits as certified by accrediting bodies such as the American Medical Association, National Association for Social Workers, etc.
3. In reference to requirement 5, please clarify what are the agency-specific requirements and what are local and federally mandated policies and procedures.	These are standards established by accrediting organizations that GBHWC has a responsibility to abide.
4. In reference to requirement 6, regarding vendors must provide customized regulatory and compliance content mapping, can you please clarify and provide specific details?	GBHWC requires customized regulatory and compliance content mapping for LMS that includes a structured approach to ensure that training materials align with regulatory requirements and are tailored to the specific needs of learners.
5. In reference to requirement 8, please provide examples of reports to be automated.	Report examples include user completion activity and compliance with CME and CE requirements.

<p>6. What is the annual budget for the LMS? This will help us determine if our solution is a good fit for GBHWC.</p>	<p>The budget for this project is subject to negotiation</p>
<p>7. Are you looking for LMS + Content only, or are you also looking for someone to administer and manage the learning platform? Our LMS + Content services are provided as standalone solution, and we provide comprehensive training for you and your admins to manage the platform during implementation and ongoing, but we don't provide those administrative services ourselves.</p>	<p>GBHWC is seeking a hybrid of these options where the awarded vendor administers and manages things like upkeep of training curricula, reporting and optimization, while our organization administrators manage things like individual tracking of users organization-created content.</p>




Carissa E. Pangelinan, EdD  
Director

Date

(Note: This questions and answers page must be included in the proposal offer.)



**ACKNOWLEDGMENT RECEIPT FOR  
QUESTIONS AND ANSWERS**  
GBHWC RFP 2026-01

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The party identified below is a registered interested party and/or potential offeror for a request for proposal identified above.

Such party acknowledges receipt of the **Questions** received March 18, 2026 and the **Answers** provided on page 1 attached hereto.

Received and submitted by:

Name	
Title	
Company/Organization	
Date	

This acknowledgment receipt may be emailed to [marilyn.aflague@gbhwc.guam.gov](mailto:marilyn.aflague@gbhwc.guam.gov); faxed to (671) 649-6948 and must be included in the proposal offer.